

CONFIDENTIAL INFORMATION QUESTIONNAIRE

| | | | | | | | | | |
|---|--|---------------------------------|-------|--------------|-------------------|---|---------------|--------------|--------------------|
| PATIENT'S LEGAL NAME | | | | LAST | FIRST | MI | DATE OF BIRTH | SEX | SSN(US) / SIN(CAN) |
| PREFER TO BE CALLED | | | | HOME PHONE # | | | | CELL PHONE # | |
| PATIENT'S ADDRESS | | STREET | APT# | CITY | STATE | ZIP/POSTAL CODE | E-MAIL | | |
| MARITAL STATUS | | PATIENT'S / GUARDIAN'S EMPLOYER | | | | | OCCUPATION | | |
| S M W D UNDER AGE 18 | | | | | | | | | |
| WORK ADDRESS | | STREET | APT# | CITY | STATE | ZIP/POSTAL CODE | WORK PHONE # | | |
| SPOUSE'S NAME | | LAST | FIRST | MI | SPOUSE'S EMPLOYER | | | OCCUPATION | |
| SPOUSE'S WORK ADDRESS | | STREET | APT# | CITY | STATE | ZIP/POSTAL CODE | WORK PHONE # | | |
| OTHER FAMILY MEMBERS THAT ARE PATIENTS HERE | | | | | | WHO CAN WE THANK FOR REFERRING YOU TO OUR OFFICE? | | | |

EMERGENCY CONTACT INFORMATION

PERSON WE MAY CONTACT IN CASE OF AN EMERGENCY (OTHER THAN YOUR FAMILY HOME)

| | | |
|--------------|--------------|--------------|
| NAME | | RELATIONSHIP |
| HOME PHONE # | WORK PHONE # | CELL PHONE # |

REQUEST FOR CONFIDENTIAL COMMUNICATION

AS MY DENTAL CARE PROVIDER, YOU MAY DO THE FOLLOWING WITH MY PERMISSION:

| | YES | NO |
|---|-----|----|
| Contact me at home | | |
| Contact me via cell phone | | |
| Contact me at work | | |
| Contact me via e-mail | | |
| Leave messages on my home voicemail | | |
| Leave messages on my cell phone voicemail | | |
| Leave messages on my work voicemail | | |

INSURANCE AND FINANCIAL INFORMATION

| INSURANCE COVERAGE | | INSURANCE COMPANY NAME | INSURANCE ADDRESS | INSURANCE PHONE |
|------------------------|----|--------------------------------------|-----------------------|--------------------|
| YES | NO | | | |
| SUBSCRIBER'S NAME | | PATIENT'S RELATIONSHIP TO SUBSCRIBER | SUBSCRIBER'S BIRTHDAY | SSN(US) / SIN(CAN) |
| | | SELF SPOUSE DEPENDENT | | |
| GROUP / PROGRAM NUMBER | | EMPLOYER (IF DIFFERENT FROM ABOVE) | EMPLOYER'S ADDRESS | |
| | | | | |
| SECONDARY COVERAGE | | INSURANCE COMPANY NAME | INSURANCE ADDRESS | INSURANCE PHONE |
| YES | NO | | | |
| SUBSCRIBER'S NAME | | PATIENT'S RELATIONSHIP TO SUBSCRIBER | SUBSCRIBER'S BIRTHDAY | SSN(US) / SIN(CA) |
| | | SELF SPOUSE DEPENDENT | | |
| GROUP / PROGRAM NUMBER | | EMPLOYER (IF DIFFERENT FROM ABOVE) | EMPLOYER'S ADDRESS | |
| | | | | |

RELEASE INFORMATION

YOU MAY DISCUSS MY HEALTHCARE WITH

| YES | NO | OTHERS (PLEASE PRINT) |
|-----------------------|----|-----------------------|
| Health Care Providers | | 1. |
| Insurance Companies | | 2. |

CONFIRMATIONS



DO YOU PREFER A CONFIRMATION CALL

No, it is unnecessary

Yes, it is a helpful reminder

ASSIGNMENT & RELEASE

I hereby authorize (1) any available insurance benefits to be paid directly to my dentist, (2) the release of my dental health care information for any of my dental health care insurance claim, (3) the use of my dental records by my dentist in any professional manner that he/she determines, (4) the making of videotapes, photographs, and x-rays of my dental care treatment (collectively "My Images"), and (5) my dentist's use of My Images in scientific papers, demonstrations and/or presentations without compensation to me. I agree that to the extent the cost of the dental care provided by my dentist is not covered by insurance, I am obligated to pay him/her such uninsured cost (the "Uninsured Costs") in accordance with his/her payment terms and policies. Finally, I certify that I have read or had read to me the contents of this form and understand the risks and limitations involved with the dental treatment that I am to receive.

| | |
|--|------|
| SIGNATURE - PATIENT / GUARDIAN | DATE |
| WITNESS SIGNATURE | DATE |
| If the above named Patient is a minor or unable to pay the his/her Uninsured Costs, the undersigned agrees to guaranty the payment of such Uninsured Costs to the Patient's dentist in accordance with his/her payment terms and policies. | |
| SIGNATURE - GUARANTOR OF PATIENT | DATE |

TRANQUIL FAMILY DENTISTRY

2820 Selwyn Ave., Suite 280

Charlotte, NC 28209

NOTICE OF PRIVACY PRACTICES

The dental practice of **Tranquil Family Dentistry** has a Legal Duty to keep your personal health information private and to:

1. Give you this notice describing our legal duties, privacy practices, and your rights regarding your medical and dental information.
2. Follow the terms of the current notice.
3. Notify you in a timely manner of an accidental disclosure of your private health information.

We Have the Right to:

1. Change our privacy practices and the terms of this notice at any time, provided that the changes are permitted by law.
2. Make the changes in our privacy practices and the new terms of our notice effective for all medical information that we keep, including information previously created or received before the changes.

Notice of Change to Privacy Practices: When we make an important change in our privacy practices, we will change this notice and make the new notice available upon request.

USE AND DISCLOSURE OF YOUR PRIVATE HEALTH INFORMATION

The following describes different ways that we use and disclose your private health information. Not every use or disclosure is listed. However, we have listed all the different ways we are permitted to use and disclose medical information. We will not use or disclose your medical or dental information for any purpose not listed below without your specific written authorization. Any specific written authorization you provide may be revoked at any time by writing to us.

1. We may use your PHI to provide you with dental treatment or services. We may disclose medical information about you to healthcare providers who may be involved in your treatment both directly and indirectly.
2. We may use and disclose your PHI for payment purposes. A bill may be sent to you, a third-party payer or to a collection agency. The information on or accompanying the bill may include your treatment information.
3. We will not sell or use your personal health information for marketing or fundraising purposes without first obtaining your signed authorization.
4. We are required to inform you if there are any financial conflicts of interest with us and the products or services utilized by us.
5. If you pay for your dental treatment and request that we not disclose the procedure to your insurance company we must comply with your request as long as you pay in full for the procedure in a timely manner.
6. You have the right to request a copy of your health records and to request the type of format you want (paper or electronic). If you request, in writing, that a copy of your records be sent to a specific third party, we are required to send them as directed and in a timely manner.

PATIENT ACKNOWLEDGEMENT

I understand that I may request in writing that you restrict how my private health information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

PATIENT/GUARDIAN NAME: (PRINT) _____

RELATIONSHIP TO PATIENT: _____

SIGNATURE: _____ DATE: _____



Financial and Cancellation Policy Privacy Policy

A. _____ I would like to have Tranquil Family Dentistry file my insurance on my behalf. I understand that I am responsible for payment of services rendered and also responsible for paying any co-payment and deductibles that my insurance does not cover at time of service. I hereby authorize payment directly to Tranquil Family Dentistry otherwise payable to me. I hereby authorize release of any information, including the diagnosis and records of treatment or examination rendered to my insurance.

I will be responsible for any remaining balance beyond of the reimbursement amount provided by my insurance coverage. I understand that I will receive a statement if there is a balance left from any treatment, and that I have the opportunity to pay the balance at that time.

Signature _____ Date _____

Print Name _____

B. _____ I agree to pay the full fee for all services received on the day of my visit. I understand that Tranquil Family Dentistry will still file my insurance for me, and if available, on my behalf. I will then be directly reimbursed by my insurance company within a few weeks following the filed claim. I further understand that I will be responsible to pay in full for any routine visits (including exams, x-rays, and routine cleanings) even if they will be reimbursed to me in full.

Signature _____ Date _____

Print Name _____

C. _____ Our office understands that sometimes unforeseen circumstances may prevent you from keeping your scheduled appointment. However, **we do request that you notify us at least one full business day prior to your scheduled appointment time, if you are unable to keep your appointment.** Our office is open Monday through Thursday. We are reserving this time for you, so please have the courtesy to notify us when these changes occur in your schedule.

If you do not show for your scheduled appointment or if we do not receive notice within one full business day, we reserve the right to charge a broken appointment fee of \$50. For any appointment for treatment procedures with the dentist, the fee will be determined according to the treatment scheduled. For repeated missed/broken appointments, we reserve the right to require a non-refundable deposit for any subsequent visits. This deposit must be paid prior to any future visits, until further notice, including restorative and cleaning appointments. These deposits can be used to cover any portion of my responsibility for payment outside for the insurance company's portion.

Signature _____ Date _____

D. **Privacy Policy: I have received the Notice of Privacy Practices provided by this office.**

Signature _____ Date _____

MEDICAL HISTORY

Patient Name _____ Nickname _____ Age _____

Name of Physician/and their specialty _____

Most recent physical examination _____ Purpose _____

What is your estimate of your general health? Excellent Good Fair Poor

DO YOU HAVE or HAVE YOU EVER HAD:

YES NO

YES NO

1. hospitalization for illness or injury _____
2. an allergic or bad reaction to any of the following:
aspirin, ibuprofen, acetaminophen, codeine _____
penicillin _____
erythromycin _____
tetracycline _____
sulfa _____
local anesthetic _____
fluoride _____
chlorhexidine (CHX) _____
iodine _____
metals (nickel, gold, silver, _____)
latex _____
nuts _____
fruit _____
milk _____
red dye _____
other _____
3. heart problems, or cardiac stent within the last six months _____
4. history of infective endocarditis _____
5. artificial heart valve, repaired heart defect (PFO) _____
6. pacemaker or implantable defibrillator _____
7. orthopedic or soft tissue implant (e.g., joint replacement, breast implant) _____
8. heart murmur, rheumatic or scarlet fever _____
9. high or low blood pressure _____
10. a stroke (taking blood thinners) _____
11. anemia or other blood disorder _____
12. prolonged bleeding due to a slight cut (or INR > 3.5) _____
13. pneumonia, emphysema, shortness of breath, sarcoidosis _____
14. chronic ear infections, tuberculosis, measles, chicken pox _____
15. breathing problems (e.g., asthma, stuffy nose, sinus congestion) _____
16. sleep problems (e.g., sleep apnea, snoring, insomnia, restless sleep, bedwetting) _____
17. kidney disease _____
18. liver disease or jaundice _____
19. vertigo (e.g., "the room is spinning") _____
20. thyroid, parathyroid disease, or calcium deficiency _____
21. hormone deficiency or imbalance (e.g., polycystic ovarian syndrome) _____
22. high cholesterol or taking statin drugs _____
23. diabetes (HbA1c = _____) _____
24. stomach or duodenal ulcer _____
25. digestive or eating disorders (e.g., gastric reflux, bulimia, anorexia, celiac disease, Crohn's disease, or any inflammatory bowel disease) _____

26. osteoporosis/osteopenia or ever taken anti-resorptive medications (e.g., bisphosphonates) _____
27. arthritis or gout _____
28. autoimmune disease
(e.g., rheumatoid arthritis, lupus, scleroderma) _____
29. glaucoma _____
30. contact lenses _____
31. head or neck injuries _____
32. epilepsy, convulsions (seizures) _____
33. neurologic disorders (e.g., Alzheimer's disease, dementia, prion disease) _____
34. viral infections (e.g., cold sores) bacterial infections (e.g., Lyme disease) _____
35. any lumps or swelling in the mouth _____
36. hives, skin rash, hay fever _____
37. STI/STD/HPV _____
38. hepatitis (type _____) _____
39. HIV/AIDS _____
40. tumor, abnormal growth _____
41. radiation therapy _____
42. chemotherapy, immunosuppressive medication _____
43. difficulties with stress management _____
44. psychiatric treatment, antidepressants, mood stabilizing medications _____
45. concentration problems or ADD/ADHD _____
46. alcohol/recreational drug use _____

ARE YOU:

47. presently being treated for any other illness _____
48. aware of a change in your health in the last 24 hours
(e.g., fever, chills, new cough, or diarrhea) _____
49. taking medication for weight management _____
50. taking dietary supplements, vitamins, and/or probiotics _____
51. often exhausted or fatigued _____
52. experiencing frequent headaches or chronic pain _____
53. a smoker, smoked previously or other (e.g., smokeless tobacco, vaping, e-cigarettes, and cannabis) _____
54. considered a touchy/sensitive person _____
55. often unhappy or depressed _____
56. taking birth control pills _____
57. currently pregnant _____
58. diagnosed with a prostate disorder _____

Describe any current medical treatment, impending surgery, genetic/development delay, or other treatment that may possibly affect your dental treatment. (i.e. Botox, Collagen Injections) _____

List all medications, supplements, vitamins, and/or probiotics taken within the last two years.

| Drug | Purpose | Drug | Purpose |
|-------|---------|-------|---------|
| _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ |

PLEASE ADVISE US IN THE FUTURE OF ANY CHANGE IN YOUR MEDICAL HISTORY OR ANY MEDICATIONS YOU MAY BE TAKING.

Patient's Signature _____ Date _____

Doctor's Signature _____ Date _____



DENTAL HISTORY

Patient Name _____ Nickname _____ Age _____
Referred by _____ How would you rate the condition of your mouth? Excellent Good Fair Poor
Previous Dentist _____ How long have you been a patient? _____ Months/Years
Date of most recent dental exam ____/____/____ Date of most recent x-rays ____/____/____
Date of most recent treatment (other than a cleaning) ____/____/____
I routinely see my dentist every 3 mo. 4 mo. 6 mo. 12 mo. Not routinely

WHAT IS YOUR IMMEDIATE CONCERN? _____

PLEASE ANSWER YES OR NO TO THE FOLLOWING:

PERSONAL HISTORY

1. Are you fearful of dental treatment? How fearful, on a scale of 1 (least) to 10 (most) [____] _____
2. Have you had an unfavorable dental experience? _____
3. Have you ever had complications from past dental treatment? _____
4. Have you ever had trouble getting numb or had any reactions to local anesthetic? _____
5. Did you ever have braces, orthodontic treatment or had your bite adjusted, and at what age? _____
6. Have you had any teeth removed, missing teeth that never developed, or lost teeth due to injury or facial trauma? _____

GUM AND BONE

7. Do your gums bleed sometimes or are they ever uncomfortable when brushing or flossing? _____
8. Have you ever had or been told you have gum loss, gum disease, or bone loss between your teeth? _____
9. Have you ever noticed an unpleasant taste, odor in your mouth, or swollen and puffy gums? _____
10. Is there anyone with a history of periodontal disease in your family? _____
11. Have you ever experienced gum recession, or can you see more of the roots of your teeth? _____
12. Have you ever had any teeth become loose on their own (without an injury), or feel them move when chewing? _____
13. Have you experienced a burning, painful sensation, or metallic taste in your mouth? _____

TOOTH STRUCTURE

14. Have you had any cavities within the past 3 years? _____
15. Does the amount of saliva in your mouth seem too little, not enough, or do you have difficulty swallowing or chewing any food? _____
16. Do you feel or notice any holes (i.e. pitting, craters) on the biting surface of your teeth? _____
17. Are any teeth sensitive to hot, cold, biting, sweets, or do you avoid brushing any part of your mouth? _____
18. Do you have grooves or notches on your teeth near the gum line? _____
19. Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? _____
20. Do you frequently get food caught between any teeth? _____

BITE AND JAW JOINT

21. Does your jaw joint ever have pain, sounds (popping, cracking), or experience limited opening or locking? _____
22. Do you feel like you need to pull your lower jaw back, or feel that it is being pushed back when you try to bite your back teeth together? _____
23. Do you avoid or have difficulty chewing gum, raw carrots, nuts, bagels, baguettes, protein bars, or other hard, dry foods? _____
24. In the past 5 years, have your teeth changed (become shorter, thinner, or worn) or has your bite changed? _____
25. Are your teeth becoming more crooked, crowded, or overlapped? _____
26. Are your teeth developing spaces or becoming more loose? _____
27. Do you have more than one bite, or need to squeeze, tap your teeth together, or shift your jaw to make your teeth fit together better? _____
28. Do you place your tongue between your teeth or close your teeth against your tongue? _____
29. Do you chew ice, bite your nails, use your teeth to hold objects, or have any other oral habits? _____
30. Do you clench or grind your teeth together in the daytime / nighttime or ever make them sore? _____
31. Do you have any problems with sleep (i.e., restlessness or teeth grinding), wake up with a headache or an awareness of your teeth? _____
32. Do you wear or have you ever worn a bite appliance? _____

SMILE CHARACTERISTICS

33. Is there anything about the appearance of your mouth (smile, lips, teeth, gums) that you would like to change (color, spaces, size, shape, display)? _____
34. Have you ever bleached (whitened) your teeth? _____
35. Have you felt uncomfortable or self-conscious about the appearance of your teeth? _____
36. Have you been disappointed with the appearance of previous dental work? _____

Patient's Signature _____ Date _____

Doctor's Signature _____ Date _____



Informed Consent for Treatment

PATIENT NAME: _____ PIN: _____

I hereby authorize my dentist, **Drs N. Acampado/G. Savage** and whomever he/she may designate as his/her assistants and/or hygienists, to perform upon me those dental procedures which we have discussed, and I have accepted in the treatment plan. If any unforeseen condition arises in the course of these designated procedures calling, in their judgement, for procedures in addition to or different from those now contemplated, I further request and authorize whatever he/she deems advisable.

I consent to the treatment plan I have accepted after having been advised of alternate plans of treatment available.

I am informed and fully understand that there are certain risks in any dental treatment. These risks include but are not limited to: post-treatment pressure and temperature sensitivity, pain or throbbing, pulpal inflammation, fracturing of new restorations due to early biting pressures, tenderness of abutment teeth, tenderness of tissues under removable dentures, post-operative pain and throbbing, swelling and reinfection, fracturing of files or the crown portion of the tooth during and following root canal therapy, sensitivity of the teeth and gums during and following dental cleanings.

The most common of these complications in oral surgery include post-operative bleeding, swelling or bruising, discomfort, stiff jaws, and loss or loosening of dental restorations. Other less common complications include, but are not limited to: infection, loss or injury to adjacent teeth and soft tissues, jaw fractures, sinus exposure and swallowing or aspiration of teeth and restorations, nerve disturbances (e.g. numbness in mouth and lip tissues), and small root fragments remaining in the jaw which might require extensive surgery for removal. These complications may be temporary or permanent.

I further consent to the administration of any drugs that may be deemed necessary in my case, including, but not limited to: local anesthetics, antibiotics, and analgesics. I understand that there is a slight element of risk inherent in the administration of any drug or anesthesia. This risk includes, but is not limited to, the following complications: adverse drug response (e.g. allergic reactions), cardiac arrest, thrombophlebitis, (e.g. irritation and swelling of a vein), aspiration, pain, discoloration, and injury to blood vessels and nerves which may be caused by injections of any medications or drugs.

A more complete explanation of all complications is available to me upon my request from the Doctor.

I am aware that, in spite of the possible complications and risks, my treatment is necessary and desired by me. I realize that the practice of dentistry is not an exact science, and I acknowledge that no guarantees have been made to me concerning the results of the procedures.

| DATE | PATIENT/PARENT/GUARDIAN SIGNATURE | DOCTOR/STAFF |
|----------------|-----------------------------------|--------------|
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |
| ____/____/____ | _____ | _____ |



Authorization For Release of Dental Record

NAME OF PATIENT _____ DOB _____

ADDRESS OF PATIENT _____

I HEREBY AUTHORIZE _____ TO RELEASE MY MEDICAL
AND DENTAL INFORMATION TO:

Tranquil Family Dentistry
2820 Selwyn Ave Suite #280
Charlotte, NC 28209
980-219-7078
tranquilfamilydentistry@gmail.com

The Information To Be Disclosed Is:

_____ Medical/dental History

_____ Treatment/progress Notes

_____ Dental X-rays

_____ Other

Signature Of Patient _____ Date _____

{Parent or Guardian if patient is a minor}